

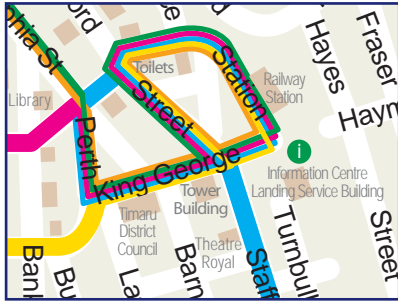
# How to get your **metrocard**

# metro

## Step one

Fill in the application form and take it in to Metroinfo at Timaru i-SITE, Monday to Friday 8.30am - 5.00pm.

If you need help filling in the application form Metroinfo staff will be happy to assist you.



## Please note, to apply for:

- Adult Metrocard (18 and over) – bring in one of the following – your driver's licence, passport, bank statement, electricity or phone account.
- Child Metrocard\* (under 18) – bring in a Cando card or some suitable proof of age.
- Approved concession Metrocard\* - bring in your Metro identity card, provided by your approved workshop.

\*Child and approved concession Metrocard holders are entitled to reduced fares on presentation of approved ID.

## Step two: Loading cash onto your card

A minimum of \$10 is required when you take this application form to Metroinfo at Timaru i-SITE (cash or EFTPOS). Staff will load your money onto your Metrocard when they process your card. You'll be issued a receipt to show your cash is loaded and your Metrocard is ready to use.

## Postal application

If it's not convenient for you to bring your Metrocard application into at Timaru i-SITE, please post your completed form and a photocopy of appropriate ID to the address below. Please do not enclose any payment - you can load \$10 onto your Metrocard on Metro buses.

**Metrocard Applications, PO Box 524, Timaru**

ecan/metroT/cardapp/1206

# metrocard

application form



nothing could be simpler!

## Want to know more?

Metroinfo on 03 6 88 55 44

Monday to Saturday 6.30am-10.30pm, Sunday 9am to 9pm

[www.metroinfo.org.nz](http://www.metroinfo.org.nz)

*Metrocard makes travelling by Metro even easier.  
It's the only ticket you need to travel on Metro  
Timaru services. Nothing could be simpler!*

## Great value

Metrocard costs nothing to buy – it's free! You just need to load \$10 onto Metrocard initially for it to work.

Metrocard automatically calculates and deducts your fare every time you use it. You don't have to think about having the right change – just place your Metrocard on the reader as you board the bus and your fare will be automatically deducted from your card balance.

Metrocard gives you up to 25% off the cost of cash fares for a single trip, and even better discounts the more you use it.

With Metrocard one trip on Metro Timaru costs just \$1.15 compared to \$1.50 if you pay cash\*.

- \$1.15\* buys your first trip and any additional trips you make within the next four hours are free!
- \$2.30\* is the maximum you pay per day for as many trips as you like.
- \$11.50\* is all you pay for one calendar week unlimited travel (Monday to Sunday). Weekends are free if you've spent \$11.50\* Monday to Friday.

\* Adult Metrocard Fare

## Transfer for free!

It's free to transfer within 4 hours onto any other Metro service in Timaru.

## Keeping track of your spending

Place your Metrocard on the reader machine and the balance is displayed on the screen. When you have no funds available, the machine issues a warning ticket reminding you to top up your Metrocard before your next trip. You can also check your balance on [www.metroinfo.org.nz](http://www.metroinfo.org.nz)

## Topping up your Metrocard

Top up your Metrocard, in \$10 amounts (for example \$10, \$20 or \$30), as you board the bus (cash only) or at Metroinfo at Timaru i-SITE (cash or EFTPOS).

## Safe and secure

Your Metrocard has a unique number which is registered to you. That means if it's lost or stolen, it can be cancelled and any remaining money transferred to a replacement card. There is a \$10 administration charge for a replacement card.

# metrocard

 Application Form

Cardholder surname: \_\_\_\_\_

Cardholder given name(s): \_\_\_\_\_

Cardholder postal address: \_\_\_\_\_  
\_\_\_\_\_

Contact phone number: \_\_\_\_\_

Metrocard category: Adult  Child  Approved Concession   
(please tick)

Password\*: \_\_\_\_\_

\*This should be a name or word that is easily remembered by you (for example your mother's maiden name, name of a favourite pet). This will be used to confirm your identity if you phone to report a lost card or to enquire about your Metrocard balance.

Date of birth: \_\_\_\_\_

Signature of cardholder or guardian: \_\_\_\_\_

Date: \_\_\_\_\_

Please bring your completed application form, along with appropriate ID, to Metroinfo at the Timaru Information Centre. Please see the reverse of this form for acceptable ID.

By using Metrocard you agree to be bound by the conditions of use issued with Metrocard, and available from Metroinfo, and future conditions as notified.

If you do not want your cardholder name and address details being made available to participating bus companies for marketing purposes please tick this box.

## Office Use Only:

Date of Card Issue: \_\_\_\_\_

Card Number: \_\_\_\_\_

ID View: \_\_\_\_\_

Staff Initials: \_\_\_\_\_

Tear here